

Add Intelligence to Your Procure-to-Pay Processes with an AI-driven Chatbot



Procurement Bot Addresses Key P2P Challenges



Delayed Approvals

Using multiple applications cause complex and inefficient processes that result in delayed approvals.



Volume of Global Support Tickets

Support staff are inundated with common repetitive inquiries and tickets (e.g., ServiceNow®).



Process Bottlenecks

While managing multiple applications, users face process deviations and exceptions that lead to delays and increased touch points.



Increased Risk Due to Non-compliance

Lack of access and conforming to everchanging policies & procedures.

In the Moment Virtual Assistance for Your Procurement and Accounts Payable Teams

Most user communications are for simple inquiries. Many of the interactions can be automated, making it easy to scale your support for employees and suppliers – and empower your teams to focus on critical tasks. Procurement Bot is a holistic solution designed to optimize and support your procure-to-pay processes.

Add Value to Your SAP® Ariba Solution Investment with Smart Conversations.



Trainable, Digital Assistant

Procurement Bot leverages AI technology to learn specific skills unique to your P2P processes and systems.



Natural Language Understanding

Users can interact with the “virtual assistant” in their native language.



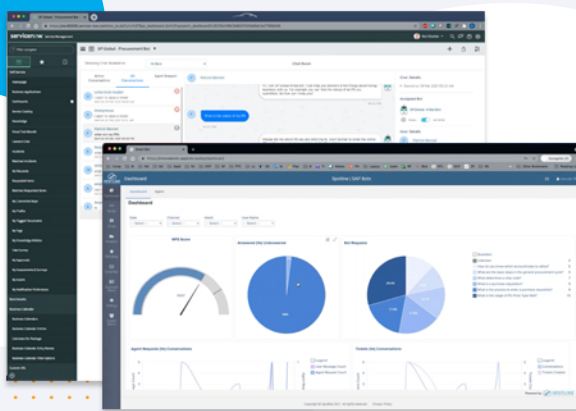
Pre-built Integration with SAP® Ariba

Out-of-the-box connectivity with Ariba functionality that accelerates user adoption.



Automated 24x7 Support

Employees and Suppliers can now get their support related questions resolved in-the-moment with Procurement Bot's intelligent monitoring and real-time sentiment analysis.



Enable an Intelligent Automated Digital Supply Chain



Status Updates and Notifications

Rely on Procurement Bot to retrieve status updates and notifications on everything from process milestones to document changes without involving your support teams.



Supplier Collaboration and Self-service Enablement

Quickly and efficiently request, receive and process important changes from your suppliers (e.g., payment address).



Process Exceptions

Suppliers can easily collaborate on process deviations such as rejected invoices to reduce the turn around time needed to close the loop in communication.



Buying and Invoicing FAQs

Easily add to the bots knowledge base to effortlessly answer commonly asked questions regarding your specific P2P processes.



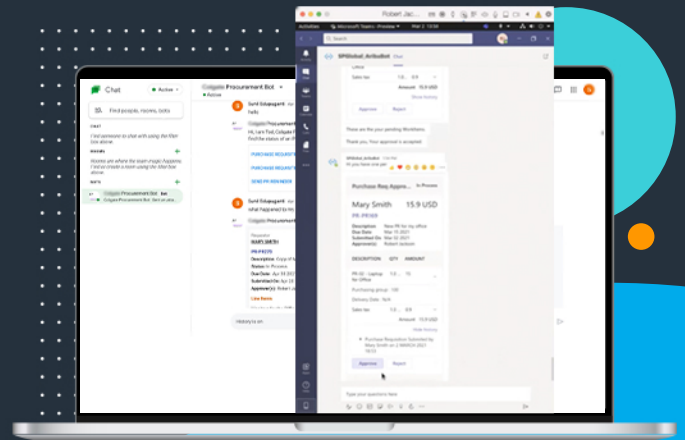
P2P Process Approvals

Enable your users to accelerate the approval process for P2P document flows including Purchase Requisitions, Purchase Orders, Invoices, and more.



Instantly Engage with Your Suppliers & Employees

Users can interact in multiple languages using various channels including Microsoft Teams®, Google Chat®, SMS, Web and more.



Enhance Your SAP® Ariba User Experience & Meet Growing Stakeholder Demands

Providing a virtual assistant that is smart and responsive will delight your internal and external stakeholders without major capital investments.

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