

Turn Your ECM CLOUD BIG DATA Into Your Competitive Advantage

THE SPOTLINE DIFFERENCE

Silicon Valley based Spotline is a veteran technology team providing services in response to the digital disruption unleashed by the Intelligence Age. From delivering robust applications across multiple platforms such as Cloud, On Premise, and Hybrid to providing Managed Services, Spotline partners with you every step of the way to meet your toughest business objectives.

Our core expertise comes from more than two decades in defining, developing and deploying solutions that result in higher productivity, reduced operational costs, and greater compliance. By leveraging that expertise, our ECM, Cloud and Big Data offerings and Managed Services power the way customers utilize and manage information, how they collaborate, and most importantly, what they can do with that information to succeed in the market.



ECM Enterprise Content Management is critical in managing your organization's content and workflows, yet comes with its own set of challenges: Strategy, Execution, Deployment, and Integration with ERP/CRM systems like SAP. Spotline powers your ECM initiatives at any stage with solution definition, development, deployment, and maintenance.

CLOUD Managing your cloud infrastructure, or making the decision to migrate to cloud for the first time, can both be daunting challenges for your organization. Security, scalability, uptime, cost, and access are all valid concerns. Spotline accelerates your journey to the cloud, reduces operational costs, and transforms your IT success.

BIG DATA Data is more ubiquitous than ever, and it has grown exponentially in volume, variety and velocity for every organization, from customer records to operations and finance. Data is a critical organizational asset that you must leverage in order to thrive. Let's locate, organize, compute and manage your Big Data for your business success.

PARTNER FOR THE INTELLIGENCE AGE

THE MOST IMPORTANT ASPECT OF OUR SERVICES IS OUR APPROACH TO USE DATA OPERATIONALLY, TO ENABLE FASTER DECISION-MAKING VIA INSIGHTS, DRIVE ACTIONS AND THUS EMPOWER NEWER BUSINESS MODELS.



ECM STRATEGY AND ROADMAP

We help you capture the “current state”, design the “future state”, and develop an implementation roadmap that includes a governance and architecture strategy.



ECM FOUNDATION AND ROLLOUT

We help you create an ECM foundation framework that can be deployed in an incremental fashion for content-centric processes or by departments. We leverage what you have in house or recommend best of breed technology that will appropriately meet your enterprise needs. Once the foundation is in place, it can then be rolled out to various departments for their content-centric processes.



ECM INTEGRATION

Often you have two distinct sets of applications: Content-Centric and Transactional. As a knowledge worker you need access to information from both sets of applications to make business decisions. We can help you integrate ECM solutions to your LOB transactional systems such as SAP, Oracle or other ERP, Custom Apps, or the web. This will help in generating higher productivity and efficiency throughout the organization.



BIG DATA OPTIMIZATION

Ensuring relevance and reliability of the data sources gathered before they are mined to derive meaningful insights. Predictive analytics on the raw data sources before robust or stochastic optimization is applied.



BIG DATA INTEGRATION

Bringing all the relevant and reliable data into a Big Data platform in an easy, fast and affordable manner to enable large scale computational processing.



BIG DATA IMPLEMENTATION

Putting together all the pieces of the puzzle using a highly agile and iterative approach keeping in mind the business goals, business rules, data goals, data governance, cleansing, integration, and processing needs of the organization. The result: insights and actions for the enterprise.



DATA MINING & DATA AGGREGATION

Defining the various data sources that need to be gathered and mined to derive insightful information. It will define how this information will be presented in a summarized form for further statistical analysis.

SAMPLE PROJECTS PUBLIC SECTOR, LIFE SCIENCES, ENERGY

ECM Strategy, Fraud Detection, Audit Selection Process, Check 21, TRaCE

Records Management, Agenda Management

LOB integration (CalWIN), Events Permitting Process

Global Workflow, Clinical Trial Management System, Device Tracking System

Quality & Manufacturing, CAPA, R&D, Data Center Move, Records Management



THE WHOLE IS GREATER THAN THE SUM OF ITS PARTS. NOW YOUR IT'S SHINING.